Precision 3460 Small Form Factor

Technical Guidebook



Notes, cautions, and warnings

(i) NOTE: A NOTE indicates important information that helps you make better use of your product.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

MARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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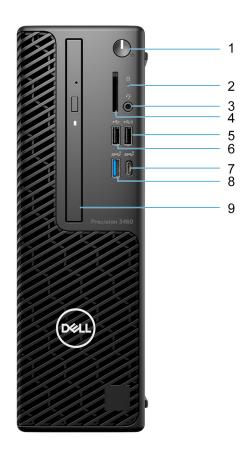
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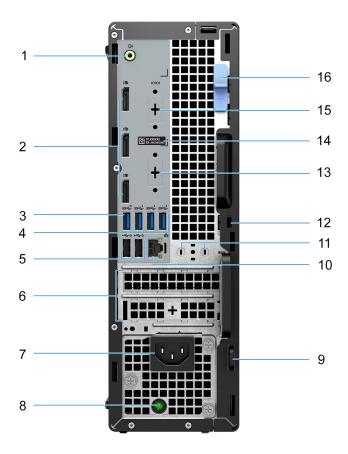
Views of Precision 3460 Small Form Factor

Display



- 1. Power button
- 2. Hard drive activity light
- 3. Universal audio port
- **4.** SD-card reader (optional)
- 5. USB 2.0 port with PowerShare
- **6.** USB 2.0 port
- 7. USB 3.2 Gen 2x2 Type-C port
- 8. USB 3.2 Gen 2 port
- 9. Optical drive (optional)

Back



- 1. Re-tasking Line-out/Line-in audio port
- 2. Three DisplayPort 1.4 ports
- 3. USB 3.2 Gen 2 port
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- 5. Two USB 2.0 ports with Smart Power On
- 6. Two expansion card slots
- 7. Power connector port
- 8. Power supply diagnostic light
- 9. Padlock ring
- 10. RJ45 Ethernet port
- 11. Antenna module slot
- 12. Kensington security-cable slot
- 13. HDMI 2.0b/DisplayPort 1.4/VGA/USB 3.2 Gen 2 type-C port with DisplayPort Alt Mode (optional)
- 14. Service Tag
- 15. Serial port (optional)
- 16. Release latch

Specifications of Precision 3460 Small Form Factor

Dimensions and weight

The following table lists the height, width, depth, and weight of your Precision 3460 Small Form Factor.

Table 1. Dimensions and weight

Description	Values
Height:	
Front height	290.00 mm (11.42 in.)
Rear height	290.00 mm (11.42 in.)
Width	92.60 mm (3.65 in.)
Depth	292.80 mm (11.53 in.)
Weight (maximum)	Minimum: 3.87 kg (8.52 lb)Maximum: 5.38 kg (11.86 lb)
	(i) NOTE: The weight of your computer depends on the configuration ordered and manufacturing variability.

Processor

The following table lists the details of the processors supported by your Precision 3460 Small Form Factor.

Table 2. Processor

Description	Option one	Option two	Option three	Option four	Option five
Processor type	12 th Generation Intel Core i3-12100	12 th Generation Intel Core i5-12500, vPro	12 th Generation Intel Core i5-12600, vPro	12 th Generation Intel Core i7-12700, vPro	12 th Generation Intel Core i9-12900, vPro
Processor wattage	60 W	65 W	65 W	65 W	65 W
Processor core count	4	6	6	12	16
Processor thread count	8	12	12	20	24
Processor speed	3.30 GHz to 4.30 GHz	3.00 GHz to 4.60 GHz	3.30 GHz to 4.80 GHz	2.10 GHz to 4.90 GHz	2.40 GHz to 5.10 GHz
Processor cache	12 MB	18 MB	18 MB	25 MB	30 MB

Table 2. Processor (continued)

Description	Option one	Option two	Option three	Option four	Option five
Integrated graphics	Intel UHD Graphics 730	Intel UHD Graphics 770	Intel UHD Graphics 770	Intel UHD Graphics 770	Intel UHD Graphics 770

Chipset

The following table lists the details of the chipset supported by your Precision 3460 Small Form Factor.

Table 3. Chipset

Description	Values
Chipset	Intel W680
Processor	12 th Generation Intel Core i3/i5/i7/i9
DRAM bus width	64-bit, Dual-channel
Flash EPROM	16 MB (nRPMC)32 MB (RPMC)
PCle bus	Up to Gen 4.0

Operating system

Your Precision 3460 Small Form Factor supports the following operating systems:

- Windows 11 Home, 64-bit
- Windows 11 Pro, 64-bit
- Windows 11 Downgrade (Windows 10 image)
- Windows 11 Pro National Education, 64-bit
- Windows 11 CMIT Government Edition, 64-bit (China only)
- Windows 10 IoT Enterprise 2019 LTSC (OEM only)
- Kylin Linux Desktop version 10.1 (China only)
- Ubuntu Linux 20.04 LTS, 64-bit

Memory

The following table lists the memory specifications of your Precision 3460 Small Form Factor.

Table 4. Memory specifications

Description	Values
Memory slots	Two SODIMM slots
Memory type	DDR5
Memory speed	4800 MHz
Maximum memory configuration	64 GB

Table 4. Memory specifications (continued)

Description	Values
Minimum memory configuration	8 GB
Memory size per slot	8 GB, 16 GB, 32 GB
Memory configurations supported	8 GB, 1 x 8 GB, DDR5, 4800 MHz, ECC, single-channel
	• 16 GB, 1 x 16 GB, DDR5, 4800 MHz, ECC, single-channel
	• 16 GB, 2 x 8 GB, DDR5, 4800 MHz, ECC, dual-channel
	• 32 GB, 1 x 32 GB, DDR5, 4800 MHz, ECC, single-channel
	• 32 GB, 2 x 16 GB, DDR5, 4800 MHz, ECC, dual-channel
	● 64 GB, 2 x 32 GB, DDR5, 4800 MHz, ECC, dual-channel
	8 GB, 1 x 8 GB, DDR5, 4800 MHz, non-ECC, single- channel
	• 16 GB, 1 x 16 GB, DDR5, 4800 MHz, non-ECC, single- channel
	• 16 GB, 2 x 8 GB, DDR5, 4800 MHz, non-ECC, dual-channel
	• 32 GB, 1 x 32 GB, DDR5, 4800 MHz, non-ECC, single-channel
	• 32 GB, 2 x 16 GB, DDR5, 4800 MHz, non-ECC, dual-channel
	• 64 GB, 2 x 32 GB, DDR5, 4800 MHz, non-ECC, dual-channel

Memory matrix

The following table lists the memory configurations supported on your Precision 3460 Small Form Factor.

Table 5. Memory matrix

Configuration	Slot	
	SO-DIMM1	SO-DIMM2
8 GB DDR5	8 GB	NA
16 GB DDR5	16 GB	NA
16 GB DDR5	8 GB	8 GB
32 GB DDR5	32 GB	NA
32 GB DDR5	16 GB	16 GB
64 GB DDR5	32 GB	32 GB

External ports

The following table lists the external ports of your Precision 3460 Small Form Factor.

Table 6. External ports

Description	Values
Network port	One RJ45 Ethernet port (rear)
USB ports	 One USB 2.0 port with PowerShare (front) One USB 2.0 port (front) One USB 3.2 Gen 2 ports (front) One USB 3.2 Gen 2x2 Type-C port (front) Three USB 3.2 Gen 1 ports (rear) One USB 3.2 Gen 2 port (rear) Two USB 2.0 ports with Smart Power On (rear)
Audio port	One Universal audio port (front) One Re-tasking Line-out/Line-in audio port (rear)
Video port	 Three DisplayPort 1.4 ports (rear) One VGA port (rear, optional) One DisplayPort 1.4 port (rear, optional) One HDMI 2.0b port (rear, optional) One USB 3.2 Gen 2 type-C port with DisplayPort Alt Mode (rear, optional) NOTE: Download and install the latest Intel Graphics driver from www.dell.com/support to enable multiple displays.
Media-card reader	One SD 4.0 card slot (front, optional card)
Security-cable slot	One Kensington lock slot One Padlock ring

Internal slots

The following table lists the internal slots of your Precision 3460 Small Form Factor.

Table 7. Internal slots

Description	Values
PCIe Expansion	 One Half-height Gen4 PCle x16 slot One Half-height Gen3 PCle x4 slot
SATA	Three SATA 3.0 slots for 3.5-inch/2.5-inch hard drive and slim optical drive
M.2	 One M.2 2230 slot for WiFi and Bluetooth card Three M.2 2230/2280 slots for SSD 1st M.2 slot for 2230/2280 SSD 2nd M.2 slot for 2230/2280 SSD 3rd M.2 slot for 2280 SSD

Table 7. Internal slots (continued)

Description	Values	
	NOTE: To learn more about the features of different types of M.2 cards, see the knowledge base article 000144170 at www.dell.com/support.	

Ethernet

The following table lists the wired Ethernet Local Area Network (LAN) specifications of your Precision 3460 Small Form Factor.

Table 8. Ethernet specifications

Description	Values
Model number	Intel I219
Transfer rate	10/100/1000Mbps

Wireless module

The following table lists the Wireless Local Area Network (WLAN) modules supported on your Precision 3460 Small Form Factor.

Table 9. Wireless module specifications

Description	Option one	Option two
Model number	Intel AX211	Qualcomm WCN6856-DBS
Transfer rate	Up to 2400 Mbps	Up to 3571 Mbps
Frequency bands supported	2.4 GHz/5/6 GHz	2.4 GHz/5 GHz/6 GHz
Wireless standards	IEEE 802.11a/b/g/n/ac/ax160MHz channel useMU-MIMO6GHz band	 WiFi 802.11a/b/g Wi-Fi 4 (WiFi 802.11n) Wi-Fi 5 (WiFi 802.11ac) Wi-Fi 6E (WiFi 802.11ax)
Encryption	 64-bit and 128-bit WEP 128-bit AES-CCMP TKIP 256-bit AES-GCMP 	64-bit and 128-bit WEPAES-CCMPTKIP
Bluetooth	5.2	5.2

Audio

The following table lists the audio specifications of your Precision 3460 Small Form Factor.

Table 10. Audio specifications

Description	Values	
Audio controller	Waves MaxxAudio API	
Stereo conversion	24-bit DAC (Digital-to-Analog) and ADC (Analog-to-Digital)	

Table 10. Audio specifications (continued)

Description		Values	
Internal audio interface		Intel HDA (high-definition audio)	
External audio interface		One Universal audio port (front)One Line-out audio port with re-tasking to Line-in(rear)	
Number of speakers		Not supported	
Internal-speaker ampli	fier	Not supported	
External volume controls		Not supported	
Speaker output:			
	Average speaker output	Not supported	
Peak speaker output		Not supported	
Subwoofer output		Not supported	
Microphone		Not supported	

Storage

This section lists the storage options on your Precision 3460 Small Form Factor.

Your computer supports one of the following configurations:

- One 2.5 inch hard drive
- Two 2.5 inch hard drives
- One 3.5 inch hard drive
- One M.2 2230 solid-state drive (class 35)
- One M.2 2280 solid-state drive (class 40)
- One M.2 2280 solid-state drive (class 40) and one 3.5 inch hard-disk drive
- One M.2 2280 solid-state drive (class 40) and one 2.5 inch hard-disk drive
- One M.2 2280 solid-state drive (class 40) and two 2.5 inch hard-disk drives
- Two M.2 2280 solid-state drive (class 40) and one 3.5 inch hard-disk drive
- Two M.2 2280 solid-state drive (class 40) and one 2.5 inch hard-disk drive
- Two M.2 2280 solid-state drive (class 40) and two 2.5 inch hard-disk drives
- Three M.2 2280 solid-state drive (class 40) and one 3.5 inch hard-disk drive
- Three M.2 2280 solid-state drive (class 40) and one 2.5 inch hard-disk drive
- Three M.2 2280 solid-state drive (class 40) and two 2.5 inch hard-disk drives

The primary drive of your computer varies with the storage configuration. For computers:

- with a M.2 solid-state drive, the M.2 solid-state drive is the primary drive
- without a M.2 drive, either the 3.5-inch hard drive or one of the 2.5-inch hard drives is the primary drive

Table 11. Storage specifications

Storage type	Interface type	Capacity
2.5-inch, 7200 RPM, hard-disk drive	SATA 3.0	Up to 1 TB
2.5-inch, 7200 RPM, Opal Self- Encrypting hard-disk drive	SATA 3.0	Up to 500 GB
3.5-inch, 5400 RPM, hard-disk drive	SATA 3.0	Up to 4 TB
3.5-inch, 7200 RPM, hard-disk drive	SATA 3.0	Up to 2 TB

Table 11. Storage specifications (continued)

Storage type	Interface type	Capacity
M.2 2230, Class 35 solid-state drive	PCle NVMe Gen3 x4	256 GB
M.2 2280, Class 40 solid-state drive	PCle NVMe Gen4 x4	4 TB
M.2 2280, Class 40, Opal Self- Encrypting solid-state drive	PCIe NVMe Gen3 x4	1 TB

RAID (Redundant Array of Independent Disks)

For optimal performance when configuring drives as a RAID volume, Dell recommends drive models that are identical.

i NOTE: RAID is not supported on Intel Optane configurations.

RAID 0 (Striped, Performance) volumes benefit from higher performance when drives are matched because the data is split across multiple drives: any IO operations with block sizes larger than the stripe size will split the IO and become constrained by the slowest of the drives. For RAID 0 IO operations where block sizes are smaller than the stripe size, whichever drive the IO operation targets will determine the performance, which increases variability and results in inconsistent latencies. This variability is particularly pronounced for write operations and it can be problematic for applications that are latency sensitive. One such example of this is any application that performs thousands of random writes per second in very small block sizes.

RAID 1 (Mirrored, Data Protection) volumes benefit from higher performance when drives are matched because the data is mirrored across multiple drives: all IO operations must be performed identically to both drives, thus variations in drive performance when the models are different, results in the IO operations completing only as fast as the slowest drive. While this does not suffer the variable latency issue in small random IO operations as with RAID 0 across heterogeneous drives, the impact is nonetheless large because the higher performing drive becomes limited in all IO types. One of the worst examples of constrained performance here is when using unbuffered IO. To ensure writes are fully committed to non-volatile regions of the RAID volume, unbuffered IO bypasses cache (for example by using the Force Unit Access bit in the NVMe protocol) and the IO operation will not complete until all the drives in the RAID volume have completed the request to commit the data. This kind of IO operation completely negates any advantage of a higher performing drive in the volume.

Care must be taken to match not only the drive vendor, capacity, and class, but also the specific model. Drives from the same vendor, with the same capacity, and even within the same class, can have very different performance characteristics for certain types of IO operations. Thus, matching by model ensures that the RAID volumes is comprised of an homogeneous array of drives that will deliver all the benefits of a RAID volume without incurring the additional penalties when one or more drives in the volume are lower performing.

Precision 3460 Small Form Factor supports RAID with more than one hard drive configuration.

Media-card reader

The following table lists the media cards supported by your Precision 3460 Small Form Factor.

Table 12. Media-card reader specifications

Description	Values	
Media-card type	One SD 4.0 card slot	
Media-cards supported	 Secure Digital (mSD) Secure Digital High Capacity(mSDHC) Secure Digital Extended Capacity(mSDXC) 	
NOTE: The maximum capacity supported by the media-card reader varies depending on the standard of the media card		

NOTE: The maximum capacity supported by the media-card reader varies depending on the standard of the media card installed in your computer.

Power ratings

The following table lists the power rating specifications of Precision 3460 Small Form Factor.

Table 13. Power ratings

Des	cription	Option one	Option two
Туре		300 W (92% Efficient, 80 PLUS Platinum)	260 W (85% Efficient, 80 PLUS Bronze)
Inpu	t voltage	90 VAC to 264 VAC	90 VAC to 264 VAC
Inpu	t frequency	47 Hz to 63 Hz	47 Hz to 63 Hz
Inpu	t current (maximum)	3.2 A	3.2 A
Output current (continuous)		 12 VA/16.5 A 12 VB/14 A Standby mode: 12 VA/1.5 A 12 VB/2.5 A 	 12 VA/16.5 A 12 VB/14 A Standby mode: 12 VA/1.5 A 12 VB/2.5 A
Rated output voltage		+12 VA+12 VB	• +12 VA • +12 VB
Tem	perature range:		
	Operating	5°C to 45°C (41°F to 113°F)	5°C to 45°C (41°F to 113°F)
	Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)

Power supply connector

The following table lists the Power supply connector specifications of your Precision 3460 Small Form Factor.

Table 14. Power supply connector

300 W (80 PLUS Platinum)	Two 4 pin connectors for processorOne 8 pin connector for system board
260 W (80 PLUS Bronze)	Two 4 pin connectors for processorOne 8 pin connector for system board

GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your Precision 3460 Small Form Factor.

Table 15. GPU—Integrated

Controller	External display support	Memory size	Processor
Intel UHD Graphics 730	Three DisplayPort 1.4 ports		12 th Generation Intel Core i3-12100 processor

Table 15. GPU—Integrated (continued)

Controller	External display support	Memory size	Processor
Intel UHD Graphics 770	Three DisplayPort 1.4 ports	Shared system memory	12 th Generation Intel Core i5-12500, i5-12600, i7-12700, and i9-12900 processors

Multiple display support matrix

The following table lists the multiple display support matrix for your Precision 3460 Small Form Factor.

Table 16. Multiple display support matrix

Description	Option 1	Option 2	
Integrated Graphics Card	UHD Graphics 730 with 3 Display Port	UHD Graphics 770 with 3 Display Port	
Optional Module	 Optional card with VGA (1920 x 1200 @ 60 Hz) Optional card with DP 1.4 (5120 x 3200 @ 60 Hz) Optional card with HDMI 2.0 (4096 x 2160 @ 60 Hz) Optional card with Type-C (5120 x 3200 @ 60 Hz) 	 Optional card with VGA (1920 x 1200 @ 60 Hz) Optional card with DP 1.4 (5120 x 3200 @ 60 Hz) Optional card with HDMI 2.0 (4096 x 2160 @ 60 Hz) Optional card with Type-C (5120 x 3200 @ 60 Hz) 	
Supported 4K Displays	DP1.4 HBR2, 4096 x 2304 @ 60 Hz	DP1.4 HBR2, 4096 x 2304 @ 60 Hz	
Supported 5K Displays	5K tiled resolution (5120x2880) support on DP panels. i NOTE: Requires two DP cables driven through two separate DDIs from the source, and using DP-SST (Single Stream Transport) mechanism.	5K tiled resolution (5120x2880) support on DP panels. i NOTE: Requires two DP cables driven through two separate DDIs from the source, and using DP-SST (Single Stream Transport) mechanism.	

GPU — Discrete

The following table lists the specifications of the discrete graphics processing unit (GPU) supported by your Precision 3460 Small Form Factor.

Table 17. GPU — Discrete

Controller	External display support	Memory size	Memory type
NVIDIA Quadro T400 (low profile)	Three Mini-DisplayPort ports	2 GB	GDDR6
NVIDIA Quadro T600 (low profile)	Four Mini-DisplayPort ports	4 GB	GDDR6
NVIDIA Quadro T1000 (low profile)	Four Mini-DisplayPort ports	4 GB	GDDR6
NVIDIA RTX A2000 (low profile)	Two DisplayPort 1.4 ports	8 GB	GDDR6
AMD Radeon Pro WX3200 (low profile)	Three DisplayPort 1.4 ports	4 GB	GDDR6

Multiple display support matrix

The following table lists the multiple display support matrix for your Precision 3460 Small Form Factor.

Table 18. Multiple display support matrix

Graphics Card	Memor y	Ports	Supported external displays with Direct Connect	Supported external displays with DP Multi- Stream	Supported 4K Displays	Supporte d 5K Displays	Resolution	Total Power
NVIDIA Quadro T400	2 GB GDDR6	Three mini DisplayPort 1.4 with latching mechanism	3	TBD	TBD	TBD	 Three 3840 x 2160 @ 120Hz Three 5120 x 2880 @ 60Hz 	30 W
NVIDIA Quadro T600	4 GB GDDR6	Four mini DisplayPort 1.4	4	TBD	TBD	TBD	 Four 3840 x 2160 @ 120Hz Four 5120 x 2880 @ 60Hz Two 7680 x 4320 @ 60Hz 	40 W
NVIDIA Quadro T1000	4 GB GDDR6	Four mini DisplayPort 1.4	4	TBD	TBD	TBD	 Four 3840 x 2160 @ 120Hz Four 5120 x 2880 @ 60Hz Two 7680 x 4320 @ 60Hz 	50 W
NVIDIA RTX A2000	8 GB GDDR6	Four mini DisplayPort 1.4	4	TBD	TBD	TBD	Four 5120 x 3200 @ 60Hz	70 W
AMD Radeon Pro WX3200	4 GB GDDR6	Three mini DisplayPort 1.4	3	TBD	TBD	TBD	 Three 3840 x 2160 @ 120Hz Three 5120 x 2880 @ 60Hz 	50 W

Hardware security

The following table lists the hardware security of your Precision 3460 Small Form Factor.

Table 19. Hardware security

Hardware security	Hardware security
Kensington security-cable slot	Kensington security-cable slot
Padlock ring	Padlock ring

Table 19. Hardware security (continued)

Hardware security
Chasis lock slot support
Chassis intrusion switch
Lockable cable covers
Supply chain tamper alerts
SafeID including Trusted Platform Module (TPM) 2.0
Smart card keyboard (FIPS)
Microsoft 10 Device Guard and Credential Guard (Enterprise SKU)
Microsoft Windows Bitlocker
Local hard drive data wipe through BIOS (Secure Erase)
Self-encrypting storage drives (Opal, FIPS)
Trusted Platform Module TPM 2.0
China TPM

Environmental

The following table lists the environmental specifications of your Precision 3460 Small Form Factor.

Table 20. Environmental

Feature	Values
Recyclable packaging	Yes
BFR/PVC—free chassis	No
Vertical orientation packaging support	Yes
Multi-Pack packaging	No
Energy-Efficient Power Supply	Standard
ENV0424 compliant	Yes

(i) NOTE: Wood-based fiber packaging contains a minimum of 35% recycled content by total weight of wood-based fiber. Packaging that contains without wood-based fiber can be claimed as Not Applicable. The anticipated required criteria for EPEAT 2018.

Regulatory compliance

The following table lists the regulatory compliance of your Precision 3460 Small Form Factor.

Table 21. Regulatory compliance

Regulatory compliance
Product Safety, EMC and Environmental Datasheets
Dell Regulatory Compliance Home page

Table 21. Regulatory compliance (continued)

Regulatory compliance

Dell and the Environment

Operating and storage environment

This table lists the operating and storage specifications of your Precision 3460 Small Form Factor.

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

Table 22. Computer environment

Description	Operating	Storage
Temperature range	10 °C-35°C (50 °F-95°F)	-40°C-65°C (-40°F-149°F)
Relative humidity (maximum)	20% to 80% (non-condensing, Max dew point temperature = 26°C)	5% to 95% (non-condensing, Max dew point temperature = 33°C)
Vibration (maximum)*	0.26 GRMS random at 5 Hz to 350 Hz	1.37 GRMS random at 5 Hz to 350 Hz
Shock (maximum)	Bottom half-sine pulse with a change in velocity of 40.20 cm/sec (20 in./sec)	105G half-sine pulse with a change in velocity of 105.20 cm/sec (52.5 in./sec)
Altitude range	3048 m (10,000 ft)	10,668 m (35,000 ft)

CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.

^{*} Measured using a random vibration spectrum that simulates user environment.

[†] Measured using a 2 ms half-sine pulse.

Engineering specifications

System Limitations

This section contains information about some new features and need-to-know information about this computer.

- Modern Standby Limitations
- Thermal pad for solid-state drive
- Intel System Agent Enhanced Speed Step (SAGV) always disabled
- System board TPM settings through BIOS

Modern Standby Limitations

- Legacy PCI cards do not support Modern Standby through TI PCI bridge.
- Enterprise Hard Drives do not support Modern Standby.
- Systems with 2.5-inch/ 3.5-inch Hard drives take longer to enter Modern Standby for the first time. System can enter Modern Standby normally from the second time onwards.
- Graphics Cards or Add-In Cards not factory installed by Dell may not be Modern Standby compliant and would not allow the system to enter Modern Standby.
- PSU LED may not turn off sporadically even after system enters Modern Standby

Table 23. System behavior with HDDs/ AICs which do not support Modern Standby

	Screen	dGfx fan	Hard drive LED	PWR LED	PSU LED	PSU fan	CPU fan	System fan
Expected system behavior under Modern Standby	Off	Off	Off	Off	Off	Off	Off	Off
Enterprise SATA hard drive	Off	Off	Off	Off	On	On	On	On
PCIe AIC not supporting ModS	Off	Off/On (Up to dGfx)	Off/On	Off/On (by S/W Drips)	On	On	On	On
Legacy PCI Card (via TI Bridge)	Off	Off/On (Up to dGfx)	Off/On	Off/On (by S/W Drips)	On	On	On	On

i NOTE: ModS = Modern Standby

NOTE: PSU = Power Supply Unit

i NOTE: CPU = Processor

Thermal pad for solid-state drive

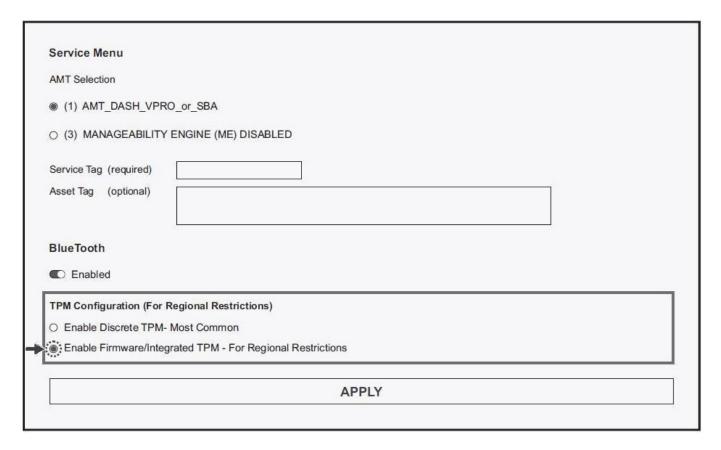
While replacing the serviceable system board, you can reuse the nonadhesive thermal pad for solid-state drive from the old system board.

Intel System Agent Enhanced Speed Step (SAGV) always disabled

All systems will have SAGV disabled by default. If enabled, systems will incur additional boot time when memory is added or swapped.

System board TPM settings through BIOS

When the system board is replaced, by default the TPM is enabled and this is applicable for most of the computers in the rest of the world. Select the **Enable Firmware/Integrated TPM - For Regional Restrictions** option, this option permanently disables the Discrete Hardware TPM and applicable for China region.



Physical system dimensions

The following table provides the physical dimensions of your Precision 3460 Small Form Factor.

NOTE: System weight and shipping weight are based on a typical configuration and may vary based on your system configuration. A typical configuration includes integrated graphics, one hard drive, and one optical drive.

Table 24. Physical system dimensions

Feature	Values
Chassis volume	7.86 Liters

Table 24. Physical system dimensions (continued)

Feature	Values	
Chassis Weight	Maximum: 5.38 kg (11.86 lb)	
	Minimum: 3.87 kg (8.52 lb)	
Chassis dimensions		
Height	290 mm (11.42 in.)	
Width	92.60 mm (3.65 in.)	
Depth	292.80 mm (11.53 in.)	
Shipping Weight (includes packaging materials)	6.72 kg (14.80 lb)	
Packaging dimensions		
Height	487 mm (19.17 in)	
Width	264 mm (10.39 in)	
Depth	394 mm (15.51 in)	

Add-in card dimensions

Slot limitations

The following table lists the system board connector maximum add-in card allowable dimensions of your Precision 3460 Small Form Factor.

Table 25. Slot limitations of add-in cards

Feature	Values
PCIe x16 connector	1
Voltage	3.3 V/12 V
Height	2.71 in. (68.90 mm)
Length	6.60 in. (167.64 mm)
Maximum wattage	75 W (i) NOTE: The total add-in card slots maximum wattage is < 80W
PCIe x4 connector	1
Voltage	3.3 V/12 V
Height	2.71 in. (68.90 mm)
Length	6.60 in. (167.64 mm)
Maximum wattage	40 W i NOTE: The total add-in card slots maximum wattage is < 80W

Table 26. M.2 2230 slot for Wi-Fi card

	I = =
ge	13.3 V
90	0.0 7

Table 26. M.2 2230 slot for Wi-Fi card (continued)

Width	0.86 in. (22.00 mm)
Length	1.18 in. (30.00 mm)
Thickness	0.14 in. (3.65 mm)
Maximum wattage	6.6 W

Table 27. M.2 2280 slot for solid-state drive

Voltage	3.3 V
Width	0.86 in. (22.00 mm)
Length	3.14 in. (80.00 mm)
Thickness	0.15 in. (3.80 mm)
Maximum Wattage	8.25 W

Dust filter

The following table lists the dust filter specifications of your Precision 3460 Small Form Factor.

Table 28. Dust filter

Feature	Values
Туре	0.008 in. (0.0196 cm)
Mesh count	100.00 in. (39.37 cm)
Weave	Plain
Silk diameter	0.002 in. (0.005 cm)
Open area	61 %
Thickness	0.004 in. (0.01 cm)
Remark	PET

PCle add-in cards

USB 3.1 Gen 2 PCIe card, low profile

The following table lists the USB 3.1 Gen 2 PCle card specifications.

Table 29. USB 3.1 Gen 2 PCle card specifications

Feature	Values
Bus	PCIe /USB
Controller	ASM3142
USB standard	USB 3.2 Gen2
IRQ and I/O	System assigned
USB Communication	

Table 29. USB 3.1 Gen 2 PCIe card specifications (continued)

Feature	Values	
Host interface	USB 3.2 Gen2	
Speed	10 G bit/sec	
Number of ports	2	
USB connector	Type-A	
Protection	N/A	
Power		
Power source	PCIe bus power	
Output power capacity	5 V/1.5 A for each port	
Over current protection	Yes	
Power consumption	0.796 W @ idle	
Operating System		
Supported operating system	Windows 10Windows 11	
Environment		
Operating temperature	0°C to 60°C (32°F to 140°F)	
Operating humidity	5% to 95% RH	
Storage temperature	-20°C to 70°C (-4°F to 158°F)	
Standards and Certifications		
EMC	CE/FCC/BSMI/VCCI	
Green	Rohs	

Parallel port PCle card, low profile

The following table lists the Parallel port PCle card specifications.

i NOTE: OptiPlex 7000 series supports Modern Standby.

Table 30. Parallel port PCle card specifications

Feature	Values	
Interface	PCle	
Data rates	PCle Gen 2	
Controller details		
Controller	SUN2212	
Controller bus architecture	PCIe to Parallel port	
Driver support	Windows 10Windows 11	
Half-height serial add-in dongle	N/A	
Environment		
Operating temperature	0°C to 60°C (32°F to 140°F)	
Operating humidity	5% to 95% RH	

Table 30. Parallel port PCle card specifications (continued)

Feature	Values
Storage temperature	-20°C to 85°C (-4°F to 185°F)

PS/2 Serial add-in bracket, low profile

The following table lists the PS/2 Serial add-in bracket specifications.

Table 31. PS/2 Serial add-in bracketspecifications

Feature	Values	
Interface	UART	
Data rates	250 kbps / 235 kbps	
Controller details		
Controller	Microchip DEC1515	
Controller bus architecture	PCle	
Driver support	N/A	
Half-height serial add-in dongle	N/A	
Environment		
Operating temperature	0°C to 70°C (32°F to 158°F) / -40°C to 85°C (-40°F to 185°F	
Operating humidity	60% RH	
Storage temperature	-65°C to 150°C (-85°F to 302°F)	

Common access card / Personal identification verification module

Table 32. CAC/PIV module speficiations

Feature	Values
РСВ	
Dimension	74.50 mm x 45.70 mm
Layer	6
Processor/Chipset	
NFC	Broadcom Cortex-M3 BC58102
Card reader driver	NXP TDA8034HN/C2
USB 2.0 Hub	GENESYS GL850-OHY50
PROM	WINBOND W25Q32JVSS1Q 32M/bit
Power IC	RICHTEK RT5796AHGJ5
Power LDO (NFC VBAT)	GMT G9141T11U
Add-in slots	
Card reader connector	1 - 10 pin
USB 2.0 header	1 - 5 pin
NFC header	1 - 6 pin

Table 32. CAC/PIV module speficiations (continued)

Feature	Values
Bracket space	1

Ethernet

Intel Ethernet Connection i225

The following table lists the i225 specifications.

Table 33. Intel Ethernet Connection i225 specifications

Feature	Values
External connector type	RJ45
Data rate	10/100/1000/2500 Mbps
LED indicators	Link - SolidActivity - Blinking
LED color	 Green - 2.5 Gbps Yellow - 1 Gbps LED off - 100 Mbps or 10 Mbps
Adapter Features	
Bus Type/Bus Width	PCI Express 3.1 x 1
Interrupt levels	INTA, MSI, MSI-X
Hardware certifications	FCC B, UL, CE, VCCI, BSMI, CTICK, KCC, EEE
Controller	Intel Ethernet Controller 1225
Bracket	Full-height bracket installed. Low-profile bracket included in the package
Power Consumption	
Link Speed / Traffic	Typical power
10 Mbps	.5 W
100 Mbps	.6 W
1 Gbe	1 W
2.5 Gbe	1.9 W
Environmental	
Operating temperature range	0°C-55°C (32°F-131°F)
Storage temperature range	-40°C-70°C (-40°F-158°F)
Storage humidity	Maximum 90% non-condensing relative humidity at 35°C
Physical Dimensions	
Dimensions	68.7 mm x 65.3 mm

Wireless module

Intel AX211, 2x2 MIMO, 2400 Mbps, 2.4/5/6 GHz, Wi-Fi 6E (WiFi 802.11ax), Bluetooth 5.2

The following table lists the Intel AX211 specifications.

Table 34. Intel AX211 specifications

Host interface	CNVi3 (Connectivity Integration 3 rd generation)
Network standard	IEEE 802.11a/b/g/n/ac/ax, 160MHz channel use, MU-MIMO, new 6GHz band
Wi-Fi Alliance certifications	Wi-Fi CERTIFIED 6, Wi-Fi CERTIFIED a/b/g/n/ac,WMM, WMM-Power Save, WPA2, WPA3, WPS, PMF,Wi-Fi Direct, Wi-Fi Agile Multiband (i) NOTE: Other names and brands may be claimed as the property of others.
Operating frequency bands	2.4 GHz5 GHz6 GHz
Data rate	 2.4 GHz 40M: Up to 574 Mbps 5/6 GHz 80M: Up to 1.2 Gbps 5/6 GHz 160M: Up to 2.4 Gbps
Power consumption	Optimized power modes (sleep states) reduce power consumption during periods of inactivity
Security methods	WPA2 Personal and EnterpriseWPA3
Authentication protocols	 802.1X EAP-TLS EAP-TTLS/MSCHAPv2 PEAPv0 -MSCHAPv2 (EAP-SIM, EAP-AKA, EAP-AKA)
Encryption	 64-bit and 128-bit WEP TKIP 128-bit AES-CCMP 256-bit AES-GCMP
Product safety	UL C-UL CB (IEC60950-1)
Management capabilities alerting	Support for Intel AMT
Government compliance	FIPS 140-2 FISMA
Client utility	Intel PRO/Set wireless software v22 and later
Antenna diversity	Supported
Radio On/Off	Supported
Roaming	Support seamless roaming between access points
Wake on wireless	Supported
	Native Miracast support by Windows

Table 34. Intel AX211 specifications (continued)

Wireless PAN standard	Dual Mode Bluetooth 5.2BLE	
Bluetooth data rates	Up to 3 Mbps	
Bluetooth operating frequency bands	2.4 GHz	
Bluetooth profiles supported	Support for Microsoft Inbox Bluetooth profiles in Windows	
Bluetooth data encryption	128-bit encryption	
Bluetooth output power	Power class 1	
Operating temperature	0°C to + 50°C (Full performance at shield temperatures up to 80°C)	
Storage temperature	-40°C to +70°C	
Humidity	Up to 90% RH non-condensing (at temperatures of 25° C to 35° C)	

Qualcomm WCN6856, 2x2, Wi-Fi 6E DBS, Bluetooth 5.3

The following table lists the Intel Qualcomm WCN6856 specifications.

Table 35. Qualcomm WCN6856 specifications

Host interface	Wi-Fi - PCle Bluetooth - USB		
Network standard	IEEE 802.11a/b/g/n/ac/ax, 160MHz channel use, MU-MIMC		
Wi-Fi Alliance certifications	 802.11 a/b/g/n/ac R2/ax R2 WMM WMM-PS WPA3 WPS2 PMF WFD Miracast Passpoint R2 Voice Personal 		
Operating frequency bands	2.4 Ghz5 Ghz6 Ghz		
Data rate	 2.4GHz 40M: Up to 691 Mbps 5 GHz 160M: Up to 2.88 Gbps 6 GHz 160M: Up to 2.88 Gbps DBS mode 2.4 GHz 40M + 5/6 GHz 160M: Up to 3.57 Gbps 		
Power consumption	Optimized power modes (sleep states) reduce power consumption during periods of inactivity		
Authentication	WPA and WPA2 Personal and EnterpriseWPA3 Personal and Enterprise		
Authentication protocols	 802.1X EAP-TLS EAP-TTLS/MSCHAPv2 PEAPv0 -MSCHAPv2 (EAP-SIM, EAP-AKA, EAP-AKA) 		

Table 35. Qualcomm WCN6856 specifications (continued)

Encryption	 64-bit and 128-bit WEP TKIP 128-bit AES-CCMP 256-bit AES-GCMP 		
Product safety	ULC-ULCB (IEC60950-1)		
Government compliance	• FIPS 140-2 • FISMA		
Client utility	Intel PRO/Set wireless software v22 and later		
Antenna diversity	Supported		
Radio On/Off	Supported		
Roaming	Support seamless roaming between access points		
Wake on wireless	Supported		
Wireless display	Native Miracast support by Windows		
Wireless PAN standard	Dual Mode Bluetooth 5.3BLE		
Bluetooth data rates	Up to 3Mbps		
Bluetooth operating frequency bands	2.4 GHz		
Bluetooth profiles supported	Support for Microsoft Inbox Bluetooth profiles in Windows		
Bluetooth data encryption	128-bit encryption		
Bluetooth output power	Power class 1		
Operating temperature	0°C to + 50°C (Full performance at shield temperatures up 80°C)		
Storage temperature	-40°C to +70°C		
Humidity	Up to 90% RH non-condensing (at temperatures of 25° C to 35° C)		

GPU—Integrated

Intel UHD Graphics 730

Table 36. Intel UHD Graphics 730

Feature	Specifications	
Bus type	Integrated	
Memory type	Shared memory	
Graphics level	Intel Core i3: GT1 (UHD)	
Estimated Maximum Power Consumption (TDP)	60 W	
Overlay planes	Yes	
Operating systems graphics/ video API support	DirectX 12, OpenGL (4.6)	
Maximum vertical refresh rate	On board integrated DP1.4 (HBR2) (4096 x 2304 @ 60Hz)	

Table 36. Intel UHD Graphics 730 (continued)

Feature	Specifications	
	 Optional card with VGA (1920 x 1200 @ 60Hz) Optional card with DP1.4 (HBR3) (5120 x 3200 @ 60Hz) Optional card with HDMI 2.0 (4096 x 2160 @ 60Hz) Optional card with Type-C (5120 x 3200 @ 60Hz) 	
External ports	 Three DisplayPort 1.4a ports One Optional port (VGA port/HDMI 2.0b port/Displayport 1.4a(HBR3)/USB Type-C with DisplayPort Alt mode) 	
Multiple display support	Up to 4 displays through DisplayPort Multi-Streaming Technology	

Intel UHD Graphics 770

Table 37. Intel UHD Graphics 770

Feature	Specifications	
Bus type	Integrated	
Memory type	Shared memory	
Graphics level	Intel Core i5/i7/i9: GT1 (UHD)	
Estimated Maximum Power Consumption (TDP)	65 W	
Overlay planes	Yes	
Operating systems graphics/ video API support	DirectX 12, OpenGL (4.6)	
Maximum vertical refresh rate	 On board integrated DP1.4 (HBR2) (4096 x 2304 @ 60Hz) Optional card with VGA (1920 x 1200 @ 60Hz) Optional card with DP1.4 (HBR3) (5120 x 3200 @ 60Hz) Optional card with HDMI 2.0 (4096 x 2160 @ 60Hz) Optional card with Type-C (5120 x 3200 @ 60Hz) 	
External ports	 Three DisplayPort 1.4a ports One Optional port (VGA port/HDMI 2.0b port/Displayport 1.4a(HBR3)/USB Type-C with DisplayPort Alt mode) 	
Multiple display support	Up to 4 displays through DisplayPort Multi-Streaming Technology	

GPU—Discrete

NVIDIA Quadro T400, 2 GB GDDR6, low profile

The following table lists the NVIDIA Quadro T400.

Table 38. NVIDIA Quadro T400

Feature	Values	
Dedicated graphics memory	2 GB, GDDR6	
Memory bus	64-bit	
Memory config	256 M x 16	
Width	Single slot	
Approximate wattage	30 W	

Table 38. NVIDIA Quadro T400 (continued)

Feature	Values
Base clock	420 MHz
Boost clock	2100 MHz
NVIDIA CUDA cores	384
G-Sync / Freesync ready	Yes
Supported APIs	 DirectX 12.07 Shader Model 5.17 OpenGL 4.68 Vulkan 1.2
Maximum resolution	3x 3840 x 2160 @ 120Hz 3x 5120 x 2880 @ 60Hz
HDMI support	HDMI 2.0
HDCP support	HDCP 2.2
I/O ports	3 DisplayPort 1.4a (HBR2)

NVIDIA Quadro T600, 4 GB GDDR6, low profile

The following table lists the NVIDIA Quadro T600.

Table 39. NVIDIA Quadro T600

Feature	Values	
Dedicated graphics memory	4 GB, GDDR6	
Memory bus	128-bit	
Memory config	256 M x 16	
Width	Single slot	
Approximate wattage	40 W	
Base clock	735 MHz	
Boost clock	2199 MHz	
NVIDIA CUDA cores	640	
G-Sync / Freesync ready	Yes	
Supported APIs	 DirectX 12.07 Shader Model 5.17 OpenGL 4.68 Vulkan 1.2 	
Maximum resolution	 4x 3840 x 2160 @ 120Hz 4x 5120 x 2880 @ 60Hz 2x 7680 x 4320 @ 60Hz 	
HDMI support	HDMI 2.0	
HDCP support	HDCP 2.2	
I/O ports	4 DisplayPort 1.4 (HBR2)	

NVIDIA Quadro T1000, 4 GB GDDR6, low profile

The following table lists the NVIDIA Quadro T1000.

Table 40. NVIDIA Quadro T1000

Feature	Values	
Dedicated graphics memory	4 GB, GDDR6	
Memory bus	128-bit	
Memory config	256 M x 16	
Width	Single slot	
Approximate wattage	50 W	
Base clock	1065 MHz	
Boost clock	2100 MHz	
NVIDIA CUDA cores	896	
G-Sync / Freesync ready	Yes	
Supported APIs	 DirectX 12.07 Shader Model 5.17 OpenGL 4.68 Vulkan 1.2 	
Maximum resolution	 4x 3840 x 2160 @ 120Hz 4x 5120 x 2880 @ 60Hz 2x 7680 x 4320 @ 60Hz 	
HDMI support	HDMI 2.0	
HDCP support	HDCP 2.2	
I/O ports	3 DisplayPort 1.4a (HBR2)	

GPU and PSU matrix

The following table provides the GPU and PSU matrix of your Precision 3460 Small Form Factor.

Table 41. GPU and PSU matrix

GFx card	Card length	Weight (kg)	Power connector	I/O connector	Single/Dual wide	PSU
AMD Radeon RX 640	6.60 in.	0.174	NA	1 x DP/2 x mDP	Single	75 W
AMD Radeon 550	6.60 in.	0.133	NA	2 x DP	Single	75 W
AMD Radeon 540	6.60 in.	0.133	NA	2 x DP	Single	75 W

Video port and resolution matrix

The following table lists the Video port and resolution matrix of your Precision 3460 Small Form Factor.

Table 42. Video port and resolution matrix

Port type	DisplayPort 1.4a (HBR2)	Optional card			
Maximum resolution —single display	On board integrated DP1.4a (4096 x 2304 @ 60Hz)	 Optional card with VGA (1920 x 1200 @ 60Hz) Optional card with DP 1.4 (5120 x 3200 @ 60Hz) Optional card with HDMI 2.0 (4096 x 2160 @ 60Hz) Optional card with Type-C (5120 x 3200 @ 60Hz) 			
Maximum resolution —dual MST	On board integrated DP1.4a (4096 x 2304 @ 60Hz) + On board integrated DP1.4a (4096 x 2304 @ 60Hz)	 On board integrated DP1.4a (4096 x 2304 @ 60Hz) + Optional card with VGA (1920 x 1200 @ 60Hz) On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + Optional card with DP 1.4 (5120 x 3200 @ 60Hz) On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + Optional card with HDMI 2.0 (4096 x 2160 @ 60Hz) On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + Optional card with Type-C (5120 x 3200 @ 60Hz) 			
Maximum resolution —triple MST	On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + On board integrated DP1.4a (4096 x 2304 @ 60Hz)	 On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + Optional card with VGA (1920 x 1200 @ 60Hz) On board integrated DP 1.4a (409 x 2304 @ 60Hz) + On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + Optional card with DP 1.4 (5120 x 3200 @ 60Hz) 			
Maximum resolution —four MST	On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + Optional card with VGA (1920 x 1200 @ 60Hz)	 On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + Optional card with VGA (1920 x 1200 @ 60Hz) On board integrated Dp1.4(4096x2304 @ 60 Hz) + On board integrated Dp1.4(4096x2304 @ 60 Hz) + On board integrated Dp1.4(4096x2304 @ 60 Hz) + Option card with DP1.4 (5120x3200 @ 60 Hz) On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + On board integrated DP 1.4 (4096 x 2304 @ 60Hz) + Optional card with HDMI 2.0 (4096 x 2304 @ 60Hz) + Optional card with HDMI 2.0 (4096 x 2304 @ 60Hz) + On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + On board integrated DP 1.4a (4096 x 2304 @ 60Hz) + Optional card with Type-C (5120 x 3200 @ 60Hz) 			

Hard-disk drive Preloaded bracket matrix

The following table lists the hard-disk drive preloaded bracket information of your Precision 3460 Small Form Factor.

Table 43. Hard-disk drive Preloaded bracket matrix

Hard-disk drive Preloaded bracket	Available
3.5 in. Caddy/Bracket	Yes
2.5 in. Caddy/Bracket	No

Storage

2.5-inch, 500 GB, 7200 RPM, SATA, HDD

Table 44. 2.5-inch, 500 GB, 7200 RPM, SATA, HDD specifications

Capacity	500 GB
Speed	7200 RPM
Height (approximate)	7.11 mm (0.28 in.)
Width (approximate)	69.85 mm (2.75 in.)
Depth (approximate)	100.58 mm (3.96 in.)
Interface	SATA 3.0
Speed (maximum)	Up to 6 Gbps
MTBF	550,000 hours
Logical blocks	976,773,168
Power source	
Power consumption (reference only)	• Idle: 0.7 W
	Active: 3.25 W
Environmental operating conditions (non-condensing)	
Temperature range	5°C to 60°C
Relative humidity range	5% to 90%
Op shock	350G @2ms
Environmental non-operating conditions (non-condensing)	
Temperature range	-40°C to 65°C
Relative humidity range	5% to 95%

2.5-inch, 1 TB, 7200 RPM, SATA, HDD

Table 45. 2.5-inch, 1 TB, 7200 RPM, SATA, HDD specifications

Capacity	1 TB
Speed	7200 RPM
Height (approximate)	7.11 mm (0.28 in.)
Width (approximate)	69.85 mm (2.75 in.)
Depth (approximate)	100.58 mm (3.96 in.)
Interface	SATA 3.0
Speed (maximum)	Up to 6 Gbps
MTBF	550,000 hours
Logical blocks	1,953,525,168
Power source	
Power consumption (reference only)	• Idle: 0.7 W
	• Active: 3.25 W

Table 45. 2.5-inch, 1 TB, 7200 RPM, SATA, HDD specifications (continued)

Environmental operating conditions (non-condensing)	
Temperature range	5°C to 60°C
Relative humidity range	5% to 90%
Op shock	350G @2ms
Environmental non-operating conditions (non-condensing)	
Temperature range	-40°C to 65°C
Relative humidity range	5% to 95%

2.5-inch, 500 GB, 7200 RPM, SATA, HDD, Self-Encrypting, Opal 2.0, FIPS

Table 46. 2.5-inch, 500 GB, 7200 RPM, SATA, HDD, Self-Encrypting, Opal 2.0, FIPS specifications

Capacity	500 GB
Speed	7200 RPM OPAL SED FIPS
Height (approximate)	7.11 mm (0.28 in.)
Width (approximate)	69.85 mm (2.75 in.)
Depth (approximate)	100.58 mm (3.96 in.)
Interface	SATA 3.0
Speed (maximum)	Up to 6 Gbps
MTBF	550,000 hours
Logical blocks	976,773,168
Power source	
Power consumption (reference only)	• Idle: 0.7 W
	Active: 3.25 W
Environmental operating conditions (non-condensing)	
Temperature range	5°C to 60°C
Relative humidity range	5% to 90%
Op shock	350G @2ms
Environmental non-operating conditions (non-condensing)	
Temperature range	-40°C to 65°C
Relative humidity range	5% to 95%
	•

3.5-inch, 4 TB, 5400 RPM, SATA, HDD

Table 47. 3.5-inch, 4 TB, 5400 RPM, SATA, HDD specifications

Capacity	4 TB
Speed	5400 RPM
Height (approximate)	25.40 mm (1.00 in.)
Width (approximate)	147.06 mm (5.79 in.)

Table 47. 3.5-inch, 4 TB, 5400 RPM, SATA, HDD specifications (continued)

Depth (approximate)	101.60 mm (4.00 in.)
Interface	SATA 3.0
Speed (maximum)	Up to 6 Gbps
MTBF	550,000 hours
Logical blocks	7,814,037,168
Power source	
Power consumption (reference only)	Idle: 5 W Active: 10 W
Environmental operating conditions (non-condensing)	
Temperature range	5°C to 60°C
Relative humidity range	5% to 90%
Op shock	65G @2ms
Environmental non-operating conditions (non-condensing)	
Temperature range	-40°C to 65°C
Relative humidity range	5% to 95%

3.5-inch, 1 TB, 7200 RPM, SATA, HDD

Table 48. 3.5-inch, 1 TB, 7200 RPM, SATA, HDD specifications

Capacity	1 TB
Speed	7200 RPM
Height (approximate)	25.40 mm (1.00 in.)
Width (approximate)	147.06 mm (5.79 in.)
Depth (approximate)	101.60 mm (4.00 in.)
Interface	SATA 3.0
Speed (maximum)	Up to 6 Gbps
MTBF	550,000 hours
Logical blocks	1,953,525,168
Power source	
Power consumption (reference only)	• Idle: 5 W
	Active: 10 W
Environmental operating conditions (non-condensing)	
Temperature range	5°C to 60°C
Relative humidity range	5% to 90%
Op shock	65G @2ms
Environmental non-operating conditions (non-condensing)	
Temperature range	-40°C to 65°C
Relative humidity range	5% to 95%

3.5-inch, 2 TB, 7200 RPM, SATA, HDD

Table 49. 3.5-inch, 2 TB, 7200 RPM, SATA, HDD specifications

Capacity	2 TB
Speed	7200 RPM
Height (approximate)	25.40 mm (1.00 in.)
Width (approximate)	147.06 mm (5.79 in.)
Depth (approximate)	101.60 mm (4.00 in.)
Interface	SATA 3.0
Speed (maximum)	Up to 6 Gbps
MTBF	550,000 hours
Logical blocks	3,907,029,168
Power source	
Power consumption (reference only)	• Idle: 5 W
	Active: 10 W
Environmental operating conditions (non-condensing)	
Temperature range	5°C to 60°C
Relative humidity range	5% to 90%
Op shock	65G @2ms
Environmental non-operating conditions (non-condensing)	
Temperature range	-40°C to 65°C
Relative humidity range	5% to 95%

M.2 2230, 256 GB, PCIe NVMe Gen3 x4, Class 35 SSD

The following table lists the M.2 2230, 256 GB SSD specifications.

Table 50. 256 GB SSD specifications

Capacity	256 GB
Height (approximate)	2.38 mm (0.09 in.)
Width (approximate)	22.00 mm (0.87 in.)
Depth (approximate)	30.00 mm (1.18 in.)
Interface type	PCIe Gen3
Speed (maximum)	32 Gb/s (up to 4 lanes)
MTBF	1.4M hours
Logical blocks	500,118,192
Power source	
Power consumption (reference only)	Idle: 5 mW (PS4) Active: 3.50 W
Environmental operating conditions (non-condensing)	
Temperature range	0°C to 70°C

Table 50. 256 GB SSD specifications (continued)

Relative humidity range	10% to 90%	
Op shock	1500G	
Environmental non-operating conditions (non-condensing)		
Temperature range -40°C to 70°C		
Relative humidity range	5% to 95%	

M.2 2280, 512 GB, PCIe NVMe Gen4 x4, Class 40 SSD

The following table lists the M.2 2280, 512 GB SSD specifications.

Table 51. 512 GB SSD specifications

Capacity	512 GB	
Height (approximate)	2.38 mm (0.09 in.)	
Width (approximate)	22.00 mm (0.87 in.)	
Depth (approximate)	80.00 mm (3.15 in.)	
Interface type	PCIe Gen4	
Speed (maximum)	64 Gb/s (up to 4 lanes)	
MTBF	1.4M hours	
Logical blocks	1,000,215,216	
Power source		
Power consumption (reference only)	Idle: 5 mW (PS4 - L1.2)Active: 5 W	
Environmental operating conditions (non-condensing)		
Temperature range	0°C to 70°C	
Relative humidity range	10% to 90%	
Op shock	1500G	
Environmental non-operating conditions (non-condensing)		
Temperature range	-40°C to 70°C	
Relative humidity range	5% to 95%	

M.2 2280, 1 TB, PCIe NVMe Gen4 x4, Class 40 SSD

The following table lists the M.2 2280, 1 TB SSD specifications.

Table 52. 1 TB SSD specifications

Capacity	1 TB
Height (approximate)	2.38 mm (0.09 in.)
Width (approximate)	22.00 mm (0.87 in.)
Depth (approximate)	80.00 mm (3.15 in.)
Interface type	PCIe Gen4
Speed (maximum)	64 Gb/s (up to 4 lanes)

Table 52. 1 TB SSD specifications (continued)

MTBF	1.4M hours	
Logical blocks	2,000,409,264	
Power source		
Power consumption (reference only)	Idle: 5 mW (PS4 - L1.2)Active: 5 W	
Environmental operating conditions (non-condensing)		
Temperature range	0°C to 70°C	
Relative humidity range	10% to 90%	
Op shock	1500G	
Environmental non-operating conditions (non-condensing)		
Temperature range	-40°C to 70°C	
Relative humidity range	5% to 95%	

M.2 2280, 2 TB, PCIe NVMe Gen4 x4, Class 40 SSD

The following table lists the M.2 2280, 2 TB SSD specifications.

Table 53. 2 TB SSD specifications

Capacity	2 TB	
Height (approximate)	2.38 mm (0.09 in.)	
Width (approximate)	22.00 mm (0.87 in.)	
Depth (approximate)	80.00 mm (3.15 in.)	
Interface type	PCIe Gen4	
Speed (maximum)	64 Gb/s (up to 4 lanes)	
MTBF	1.4M hours	
Logical blocks	4,000,797,360	
Power source		
Power consumption (reference only)	Idle: 5 mW (PS4 - L1.2)Active: 5 W	
Environmental operating conditions (non-condensing)		
Temperature range	0°C to 70°C	
Relative humidity range	10% to 90%	
Op shock	1500G	
Environmental non-operating conditions (non-condensing)		
Temperature range	-40°C to 70°C	
Relative humidity range	5% to 95%	

M.2 2280, 4 TB, PCIe NVMe Gen4 x4, Class 40 SSD

The following table lists the M.2 2280, 4 TB SSD specifications

Table 54. 4 TB SSD specifications

Capacity	4 TB	
Height (approximate)	3.73 mm (0.15 in.)	
Width (approximate)	22.00 mm (0.87 in.)	
Depth (approximate)	80.00 mm (3.15 in.)	
Interface type	PCIe Gen4	
Speed (maximum)	64 Gb/s (up to 4 lanes)	
MTBF	1.4M hours	
Logical blocks	8,001,573,552	
Power source		
Power consumption (reference only)	Idle: 5 mW (PS4 - L1.2) Active: 5 W	
Environmental operating conditions (non-condensing)		
Temperature range	0°C to 70°C	
Relative humidity range	10% to 90%	
Op shock	1500G	
Environmental non-operating conditions (non-condensing)		
Temperature range	-40°C to 70°C	
Relative humidity range	5% to 95%	

M.2 2280, 512 GB, PCIe NVMe Gen3 x4, Class 40 SSD, self-encrypting drive

The following table lists the M.2 2280, 512 GB SSD, self-encrypting drive specifications

Table 55. 512 GB SSD, self-encrypting drive specifications

Capacity	512 GB	
Height (approximate)	2.38 mm (0.09 in.)	
Width (approximate)	22.00 mm (0.87 in.)	
Depth (approximate)	80.00 mm (3.15 in.)	
Interface type	PCIe Gen3	
Speed (maximum)	32 Gb/s (up to 4 lanes)	
MTBF	1.4M hours	
Logical blocks	1,000,215,216	
Power source		
Power consumption (reference only)	• Idle: 5 mW (PS4 - L1.2)	
	Active: 4.50 W	
Environmental operating conditions (non-condensing)		

Table 55. 512 GB SSD, self-encrypting drive specifications (continued)

Temperature range	0°C to 70°C	
Relative humidity range	10% to 90%	
Op shock	1500G	
Environmental non-operating conditions (non-condensing)		
Temperature range	-40°C to 70°C	
Relative humidity range	5% to 95%	

M.2 2280, 1 TB, PCIe NVMe Gen3 x4, Class 40 SSD, self-encrypting drive

The following table lists the M.2 2280, 1 TB SSD, self-encrypting drive specifications

Table 56. 1 TB SSD, self-encrypting drive specifications

Capacity	1 TB	
Height (approximate)	2.38 mm (0.09 in.)	
Width (approximate)	22.00 mm (0.87 in.)	
Depth (approximate)	80.00 mm (3.15 in.)	
Interface type	PCIe Gen3	
Speed (maximum)	32 Gb/s (up to 4 lanes)	
MTBF	1.4M hours	
Logical blocks	2,000,409,264	
Power source		
Power consumption (reference only)	Idle: 5 mW (PS4 - L1.2)Active: 4.50 W	
Environmental operating conditions (non-condensing)		
Temperature range	0°C to 70°C	
Relative humidity range	10% to 90%	
Op shock	1500G	
Environmental non-operating conditions (non-condensing)		
Temperature range	-40°C to 70°C	
Relative humidity range	5% to 95%	

Media-card reader

The following table lists the media-card reader specifications on your Precision 3460 Small Form Factor.

Table 57. Media-card reader (standard offering)

Media supported (Maximum capacity supported will vary by Flash Media Types)	
Media Supported	SDXC, SDHC, SD
	Secure Digital (SD) 4.0 UHS-II
	Secure Digital (SD) 3.0 UHS-I

Table 57. Media-card reader (standard offering) (continued)

Support Specification Versions	Secure Digital (SD) 4.0	
Power source		
Max Power Requirements	1.2 A	
Supply Voltage Range	3.3 V	
Power Consumption	MS 0.08 mA	
Environmental operating conditions (Non-condensing)		
Operating Temperature Range 0°C to 70°C		
Relative Humidity Range	N/A	
Environmental non-operating conditions (Non-condensing)		
perating Temperature Range N/A		
Relative Humidity Range	N/A	

Power ratings

The following table lists the power ratings specifications of your Precision 3460 Small Form Factor.

Table 58. Power ratings specifications

Description	Values	
Туре	260 W (85% Efficient, 80 Plus Bronze)	300 W (92% Efficient, 80 Plus Platinum)
Diameter (connector)	Not supported	Not supported
Input voltage	90 VAC to 264 VAC	90 VAC to 264 VAC
Input frequency	47 Hz to 63 Hz	47 Hz to 63 Hz
Input current (maximum)	4.2 A	5 A
Output current (continuous)	 12 VA/16 A 12 VB/18 A Standby mode: 12 VA/1.5 A 12 VB/2.5 A 	 12 VA/18 A 12 VB/18 A 12 VC/12 A Standby mode: 12 VA/1.5 A 12 VB/2.5 A 12 VC/0 A
Rated output voltage	+12 VA+12 VB+12 VC	 +12 VA +12 VB +12 VC
BTUs/h (based on PSU max wattage)	888	1229
Temperature range		
Operating	5°C to 45°C (41°F to 113°F)	5°C to 45°C (41°F to 113°F)
Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)
Compliance		
Erp Lot6 Tier 2 requirement	Yes	Yes
	•	:

Table 58. Power ratings specifications (continued)

Description	Values	
80Plus compliant	Yes	Yes
Energy Star 8.0 compliant	Yes	Yes
GS mark compliant	Yes	Yes
NCTC Anti Power Surge certification	Yes	Yes
NCTC Anti Lightning Strike certification	Yes	Yes

Thermal dissipation

The following table lists the thermal dissipation of your Precision 3460 Small Form Factor.

Table 59. Thermal dissipation

Power supply unit	Heat dissipation	Voltage
300 W (80 Plus Platinum)	260*3.412=888 BTU/hr	100 to 240 VAC, 50 to 60 Hz, 4.2 A/2.1 A

CMOS battery

The following table lists the CMOS battery specifications of your Precision 3460 Small Form Factor.

Table 60. CMOS battery

Brand	Туре	Voltage	Composition	Battery life
MITSUBISHI	CR2032	3.0 V		Continuous Discharge Under 15 kΩ Load to 2.0 V End-Voltage. 20°C±2°C 940 Hrs. or Longer.910 Hrs.or Longer after 12 mo.

Accessories

The following table lists the supported accessories on your Precision 3460 Small Form Factor.

Table 61. Accessories

Accessories	
Dell Pro Wireless Keyboard and Mouse - KM5221W	
Dell Slim Soundbar - SB521A	
Dell Pro Stereo Headset - WH3022	
Dell commercial displays including E series, Professional P series, UltraSharp, and Collaboration monitors	

Security

Software security

The following table lists the software security details of your Precision 3460 Small Form Factor.

Table 62. Software security

Security options
McAfee® Small Business Security 30-day Free Trial
McAfee® Small Business Security 12-month subscription
McAfee® Small Business Security 36-month Subscription
Intel Guard Technologies & Secure Key: Software Guard (SGX), Data Guard (vPro only), Boot Guard, BIOS Guard (Core CPU's only), OS Guard (Core CPU's only) and Secure Key (i5 or greater only)
Intel Runtime BIOS Resilience (Copper Point) with attestation via Nifty Rock + Intel TXT
Support of Absolute Persistent Module BIOS agent v2
OpenXT validation required
SafeGuard and Response, powered by VMware Carbon Black and Secureworks
Next Generation Antivirus (NGAV)
Endpoint Detection and Response (EDR)
Threat Detection and Response (TDR)
Managed Endpoint Detection and Response
Incident Management Retainer
Emergency Incident Response

Dell ControlVault 3.0

The following table lists the Dell ControlVault 3.0 specifications of your Precision 3460 Small Form Factor.

Table 63. Dell ControlVault 3.0 specifications

Title	Description	Dell ControlVault 3.0
CPU technology	N/A	1 GHz ARM Cortex A7
RAM	N/A	1 MB
ROM	N/A	16 MB
TPM included	TPM enumeration included within ControlVault	No
Host Interface	N/A	USB 2.0
Fingerprint procession on chip	Fingerprint processing occurs within secure boundary of ControlVault	Yes
Windows WBF support	Support for Windows biometric framework when Fingerprint reader is attached	Yes

Table 63. Dell ControlVault 3.0 specifications (continued)

Title	Description	Dell ControlVault 3.0
FIPS 140-2 level 3 complaint	Device complaint with FIPS 140-2 level 3 requirements	Yes
FIPS 140-2 level 3 certified	Device certified with FIPS 140-2 level 3 requirements	Yes

Trusted Platform Module

The following table lists the Trusted Platform Module (TPM) of your Precision 3460 Small Form Factor.

Table 64. Trusted Platform Module (TPM)

TPM: NUVOTON NPCT750JADYX
SPI interface
TPM 2.0
FIPs 140-2 certificate

Mil-SPEC

The Precision 3460 Small Form Factor meets military specifications for the following MIL-STD 810H tests:

Table 65. Small Form Factor - Military specifications

Test Category	Test Method	Test Parameters
Altitude Storage Transport	Method 500.6 Procedure I	Test Pressure: Equivalent to cabin altitude of 15 Temperature: 21°C; Altitude Change Rate: <10 i Duration: 1 hour
Altitude Operation/Air Carriage	Method 500.6 Procedure II	Test Pressure: Equivalent to cabin altitude of 15 Temperature: 21°C; Altitude Change Rate: <10 r Duration: 1 hour
High Temperature Storage and Transition	Method 501.7 Procedure I	Duration: 7-day exposure (7 X 24-hr. cycles) Temperature: 33 °C-71 °C (nonoperational / stable 501. 7 - III High temperature cycles. Climate category A1 Hot Dry
High Temperature Operational	Method 501.7 Procedure II	Duration: 5-day exposure (5 X 24-hr. cycles) Temperature: 32 °C-49 °C (Ambient Air) Table High Temperature cycle Climate category A1 - Hot Dry
Low Temperature (Exaggerated)	Method 502.7 Procedure I - Storage	Duration: 24-hour exposure Temperature: -51°C
Low temperature	Method 502.7 Procedure II - Operation	Duration: 24-hour exposure Temperature: -29°C
Humidity Induced (Storage andTransit) and Natural and Cycles	Method 507.6 Procedure I	Duration: Table 507.6-II, (Hot-humid Cycle B3)

Table 65. Small Form Factor - Military specifications (continued)

Test Category	Test Method	Test Parameters
		Material Category: Non-Hazardous Items Norma Duration.
Sand and Dust	Method 510. 7 Procedure I	Duration: 12 hours
Blowing Dust		Air velocity = 1.5 m/s (300 ft/min) to 8.9 m/s (min) Temperature:60°C Relative Humidity: 30%
Vibration	Method 514. 8 Procedure I - Category4	Operational Vibration, 10-500 Hz, 1.04 Grms, ral hour on Bottom, Left, and Back side. Unit is ope during test.
Vibration - Minimum integrity test	Method 514.8 Procedure I - Category 24	Non-OP vibration, 20-2000 Hz, 7.69 Grms
	Gategory 24	Test Duration: 1 hr
		Test axis: X,Y, and Z.
Shock - Transportation Shock	Method 516. 8 Procedure II:	On-road Shock, 5.1 g / 11 m (Table 516-8-VII)
	Material to be Packaged	- Off-road Shocks 15.2 g / 5 ms (Table 516-8-V
		- Test unit orientations at x, y and z axis for bot
		- Unit is Non-Operational during both test
		- Saw tooth wave form can be replaced by othe wave forms necessary to meet
		test equipment capability.
		See Durability Engineering for acceptable altern wave forms if needed.
		Example: • Alternate Half Sine for On-road shock 5 g, 5 • Alternate Half Sine for Off-Road shock 15 g,
Shock - Crash Hazard Shock	Method 516.8 Procedure V	Non-Operational. 185 g, 2 ms Half Sine 2 shocks direction for a total of 12 shocks
		NOTE: Dell to use noted test to replace MIL STD-8108, Method 516.8, Procedure V, Tab XIII.
Bench Handling	Method 516. 8 Procedure VI	Angle drops onto solid wooden bench thickness cm (1.675 inch). Test height judgment as two cas rise test units at one edge 100 mm (4 in.) or angle of 45° about a solid wooden bench top.

Acoustic noise emission information tower

The following table lists the acoustic noise emission information of your Precision 3460 Small Form Factor.

Table 66. Acoustic noise emission information tower

Component	Test Configuration
CPU	Intel Pentium G6405
Memory	4 GB
HDD (#, capacity)	2.5-inch hard drive

Table 66. Acoustic noise emission information tower (continued)

Component	Test Configuration
ODD	No
Graphics Adapter	Intel UHD Graphics 610

Table 67. Declared Sound Power (LWAd)

Operating Mode	Declared Sound Power(LWAd)
Idle	3.5
HDD Operating	3.6
CPU Stressed	3.8
ODD Operating	4.0

Table 68. A-Weighted Sound Pressure Level (dB)

Declared Sound Pressure (LpA)					
	Tabletop System		Floor Standing System		
Operating Mode	Operator Position	Bystander Position	Operator Position	Bystander Position	
Idle	25.3	N/A	N/A	N/A	
CPU Stressed	26.6	N/A	N/A	N/A	

All tests are conducted according to ISO 7779 and declared according to ISO 9296 except CPU Stressed. This test mode is not specified in ISO 7779, but was measured using the same microphone distances and measurement techniques defined for the other reported operating modes.

Declared Sound Power rounded to nearest tenth of a bel per ISO 9296 section 4.4.2

Chassis enclosure and ventilation requirements

Enclosure ventilation

If your enclosure has doors, they need to be of a type that allows at least 30% airflow through the enclosure (front and back).

Enclosure minimum clearance

Leave a 10.2 cm (4 in.) minimum clearance on all vented sides of the computer to permit the airflow required for proper ventilation.

Recommended enclosure

Do not install your computer in an enclosure that does not allow airflow/dusty environment/temperate over 35°C. Do not put any objects to directly block air-vent. This restricts the airflow and impacts your computer's performance, possibly causing it to overheat.

Open desk minimum clearance

If your computer is installed in a corner, on a desk, or under a desk, leave at least 5.1 cm (2 in.) clearance from the back of the computer to the wall to permit the airflow required for proper ventilation.

System management features

Dell commercial systems come with a number of systems management options that are include by default for In-Band management with our Dell Client Command Suite. In-Band management meaning that the Operating System is functional and the device is connected to a network so that it can be managed. The Dell Client Command Suite of tools can be leveraged individually or with a systems management console like SCCM, LANDESK, KACE, etc.

We also offer Out-of-Band management as an option. Out-of-band management is when the system does not have a functional operating system or is turned off and you still want to be able to manage the system in that state.

Dell Client Command Suite for In-Band systems management

Dell Client Command Suite is a free toolkit available for download, for all Latitude Rugged tablets at dell.com/support, that automates and streamlines systems management tasks, saving time, money, and resources. It consists of the following modules that can be used independently, or with a variety of systems management consoles such as SCCM.

Dell Client Command Suite's integration with VMware Workspace ONE Powered by AirWatch, now allows customers to manage their Dell client hardware from the cloud, using a single Workspace ONE console.

Dell Command | Deploy enables easy operating system (OS) deployment across all major OS deployment methodologies and provides numerous system-specific drivers that have been extracted and reduced to an OS-consumable state.

Dell Command I Configure is a graphical user interface (GUI) admin tool for configuring and deploying hardware settings in a pre-OS or post-OS environment, and it operates seamlessly with SCCM and Airwatch and can be self-integrated into LANDesk and KACE. Simply, this is all about the BIOS. Command I Configure allows you to remotely automate and configure over 150+BIOS settings for a personalized user experience.

Dell Command I PowerShell Provider can do the same things as Command I Configure, but with a different method. PowerShell is a scripting language that allows customers to create a customized and dynamic configuration process.

Dell Command I Monitor is a Windows Management Instrumentation (WMI) agent that provides IT admins with an extensive inventory of the hardware and health-state data. Admins can also configure hardware remotely by using command line and scripting.

Dell Command I Power Manager (end-user tool) is a GUI-based factory-installed battery management tool that allows end users to choose the battery management methods that meet their personal preferences or work schedule without sacrificing IT's capability to control those settings with Group Policy.

Dell Command | Update (end-user tool) is factory-installed and allows admins to individually manage and automatically present and install Dell updates to the BIOS, drivers, and software. Command I Update eliminates the time-consuming hunting and pecking process of update installation.

Dell Command I Update Catalog provides searchable metadata that allows the management console to retrieve the latest system-specific updates (driver, firmware or BIOS). The updates are then delivered seamlessly to end-users using the customer's systems management infrastructure that is consuming the catalog (like SCCM).

Dell Command | vPro Out of Band console extends hardware management to systems that are offline or have an unreachable OS (Dell exclusive features).

Dell Command | Integration Suite for System Center - This suite integrates all the key components of the Client Command Suite into Microsoft System Center Configuration Manager 2012 and Current Branch versions.

Out of Band Systems Management

Intel Standard Manageability option must be configured in our factory at the time of purchase, as it is NOT field upgradable. It offers out-of-band management and DASH compliance (https://registry.dmtf.org/registry/results/field_initiative_name%3A%22DASH%201.0%22).

Dell Optimizer

This section details the Dell Optimizer specifications of your Precision 3460 Small Form Factor.

On Precision 3460 Small Form Factor with Dell Optimizer, the following features are supported:

- Express Connect—Automatically joins the access point with the strongest signal, and directs bandwidth to conferencing applications when in use.
- Express Sign-in—The Intel Context Sensing Technology's proximity sensor detects your presence to instantly wake up the computer and login using the IR camera and Windows Hello feature. Windows locks when you walk away.
- ExpressResponse—Prioritizes the most important applications. Applications open faster and perform better.
- ExpressCharge—Extends the battery runtime and improves battery performance by adapting to your patterns.

For more information about configuring and using these features, see Dell Optimizer User Guide.

Getting help and contacting Dell

Self-help resources

You can get information and help on Dell products and services using these self-help resources:

Table 69. Self-help resources

Self-help resources	Resource location	
Information about Dell products and services	www.dell.com	
My Dell app	DEST	
Tips	*	
Contact Support	In Windows search, type Contact Support, and press Enter.	
Online help for operating system	www.dell.com/support/windows	
	www.dell.com/support/linux	
Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals and documents.	Your Dell computer is uniquely identified by a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, enter the Service Tag or Express Service Code at www.dell.com/support. For more information on how to find the Service Tag for your computer, see Locate the Service Tag on your computer.	
Dell knowledge base articles for a variety of computer concerns	 Go to www.dell.com/support. On the menu bar at the top of the Support page, select Support > Knowledge Base. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles. 	

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

- (i) NOTE: Availability varies by country/region and product, and some services may not be available in your country/region.
- NOTE: If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.